



**VETERINARY TEACHING HOSPITAL
ATLANTIC VETERINARY COLLEGE**

Services offered by the Atlantic Veterinary College (AVC) Veterinary Teaching Hospital Behavioural Medicine Service:

The services offered are included in the table below, along with the costs and a short description of what's involved in the appointment. All prices are in Canadian currency.

**** For all appointments, an additional \$60 will be charged for each 30 minute segment of time over the time quoted for the appointment.**

For telemedicine appointments – the local veterinarian is the veterinarian of record, and we ask that they fill any recommended prescriptions

As a reminder, the documents required prior to all appointments include:

1. Completed history form
2. Videos of the behaviour (unless there is a risk someone will get hurt) and living space
3. Signed consent statement
4. Any relevant medical records from the family veterinarian
5. Proof of Rabies vaccinations if not done at AVC

All documents can be accessed via the AVC Veterinary Teaching Hospital website under "Behavioural Medicine" (<https://vth.upei.ca/services/behavioural-medicine/>).

All questions and documents are to be sent to avcbehavoioralmed@upei.ca the attention of Dr. Karen Overall or Dr. Jennifer Vernick.

BLUE – these appointments are available **IN-PERSON**

GREEN – these appointments are available **REMOTELY** (via Zoom)

BASIC DOG APPOINTMENTS	
Initial <i>IN PERSON</i> appointments	\$600 – 2.5hr appt
	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes 30-minute Zoom follow-up in 3-5 weeks. - Includes option for re-exams, including a reduced price if seen 8-12 weeks after the initial appointment (see costs below). Includes email referral letter to patient's veterinarian that includes a copy of the consult/discharge instructions.
Additional Pet Fees	<ul style="list-style-type: none"> - No additional fee if additional pet is just accompanying the patient (which can sometimes be helpful for the patient) - \$75 if the additional pet is involved in the problem but does not require a separate history or discharges - \$200 if the additional pet has their own, independent problems and requires a separate history form or discharges
8-week follow-up recheck <i>IN PERSON</i> appt	\$90 – 1 hr appt
This is an 8-12 week follow-up appointment after the initial in-person appointment (listed above)	<ul style="list-style-type: none"> - Includes an email referral letter to patient's veterinarian with a copy of the consult/discharge instructions. - Subsequent rechecks \$ 185 (1 hour)
Recheck <i>IN PERSON</i> appointments < 12 mo	\$ 185 – 1 hr appt
dog has been seen within the past 12 months	<ul style="list-style-type: none"> - Includes email referral letter to patient's veterinarian with a copy of the consult/discharge instructions.
Recheck <i>IN PERSON</i> appointments > 12 mo	\$ 300 – 1.5 hr appt
dog has NOT been seen within the past 12 months	<ul style="list-style-type: none"> - Includes email referral letter to patient's veterinarian with a copy of the consult/discharge instructions.
Touch-up re-exam <i>IN PERSON</i> appt.Recheck	\$ 90 – 30 min appt.
	<ul style="list-style-type: none"> - Designed to focus on specific issue/behaviour mod - Includes email referral letter to patient's veterinarian with a copy of the consult/discharge instructions.

BASIC DOG APPOINTMENTS	
Initial <i>TELEMEDICINE</i> appointment	\$425 – 1 hr Zoom call
<p>1-2 days prior to the appointment the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment</p> <p><i>*Local veterinarian is veterinarian of record</i></p>	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - After Zoom call client is sent updated consult/discharge instructions - Updated consult/discharge instructions and email referral letter sent to patient's veterinarian following Zoom call
Additional Pet Fees	<ul style="list-style-type: none"> - \$75 if the additional pet is involved in the problem but does not require a separate history or discharges - \$200 if the additional pet has their own, independent problems and requires a separate history form or discharges
Re-exam <i>TELEMEDICINE</i> appt dogs < 12 mo	\$185 – 1 hr Zoom call
<p><i>Dog has been seen within the past 12 months</i></p> <p>1-2 days prior to the appointment the client will be sent the Zoom link, and instructions for payment</p> <p><i>*Local veterinarian is veterinarian of record</i></p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
Re-exam <i>TELEMEDICINE</i> appt dogs > 12 mo	\$300 – 1.5 hr Zoom call
<p><i>Dog has NOT been seen in the past 12 months</i></p> <p>1-2 days prior to the appointment the client will be sent the Zoom link, and instructions for payment</p> <p><i>*Local veterinarian is veterinarian of record</i></p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call

OTHER TYPES OF DOG APPOINTMENTS	
"Head Start" Puppy (10 months or less) Package IN PERSON	\$300 for both appts – 1 hr each visit
<p>The point of these appointments is:</p> <ol style="list-style-type: none"> 1. to help first-time dog or breed owners to prevent puppy and young dog behaviour problems and/or 2. to address problems or potential problems as soon as they appear, rather than encouraging the client to hope that the dog will grow out of it. <i>Most dogs do not grow out of problematic behaviour.</i> 	<ul style="list-style-type: none"> - Includes 2 appointments – 2-4 weeks apart - Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - Includes email referral letter to patient's veterinarian along with a copy of the consult/discharge instructions.
"Right Start" Adopted/Rescue dog Package IN PERSON	\$300 for both appts – 1 hr each visit
<p>The point of these appointments is to help people who have taken rescue or shelter dogs to understand problems that these dogs commonly come with and those that often develop within the first few months. Prevention and early intervention are the foci.</p>	<ul style="list-style-type: none"> - Includes 2 appointments – 2-4 weeks apart - Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - Includes email referral letter to patient's veterinarian along with a copy of the consult/discharge instructions.
For dogs seen in Head Start and Right Start appointments who later develop problems and need a full appointment – IN PERSON	\$350 initial appt – 2-2.5 hr appt
	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes 30–60-minute Zoom follow-up in 3 weeks. - Includes option for re-exams - Includes email referral letter to patient's veterinarian along with a copy of the consult/discharge instructions.

BASIC CAT APPOINTMENTS	
<p>All cat appointments (initial and recheck) will be distance/telemedicine appointments (via Zoom) where the local veterinarian is veterinarian of record unless there is a compelling reason not to do this.</p> <p>This decision is to reduce the stress and distress of the cat. In the case of compelling reasons, the cat(s) can be seen in person.</p>	
Initial <i>TELEMEDICINE</i> appointment	\$400 – 1-1.5 hr Zoom call
<p>1-2 days prior to the appointment the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment</p> <p>*Local veterinarian is veterinarian of record</p>	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - After Zoom call client is sent updated discharge based on the discussion - Updated discharge and email referral letter sent to patient’s veterinarian following Zoom call
Re-exam <i>TELEMEDICINE</i> appointments < 12 mo	\$150 – 1 hr Zoom call
<p>cat has been seen in the past 12 months</p> <p>1-2 days prior to the appointment the client will be sent the Zoom link, and instructions for payment</p> <p>*Local veterinarian is veterinarian of record</p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge based on the discussion - Updated discharge and email referral letter sent to patient’s veterinarian following Zoom call
Re-exam <i>TELEMEDICINE</i> appointments > 12 mo	\$200 – 1 hr Zoom call
<p>cat has <i>NOT</i> been seen in the past 12 months</p> <p>1-2 days prior to the appointment the client will be sent the Zoom link, and instructions for payment</p> <p>*Local veterinarian is veterinarian of record</p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge based on discussion - Updated discharge and email referral letter sent to patient’s veterinarian following Zoom call
Additional pets	\$50-150
<p>This is for pets who are actively involved in the concern and require their own treatment plan, where the primary patient is a cat This does not include pets present for company or general observation.</p>	<ul style="list-style-type: none"> - Charged at the time of the appointment based on assessment – Part of initial in-person and telemedicine appts - Added pets will get their own set of discharge instructions

BASIC HORSE APPOINTMENTS	
Initial <i>IN PERSON</i> appointment	\$300-550 (plus any AVC travel fees) – 2.5-3 hrs
Appointment fee TBD after discussion with client	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes 30-60 min Zoom follow-up in 3 weeks <li style="padding-left: 20px;">Includes option for re-exams - After Zoom call client is sent updated discharge - Includes email referral letter to patient's veterinarian with a copy of the consult/discharge instructions.
Re exam <i>IN PERSON</i> appointment	\$180 (plus any AVC travel fees) – 1 hr appt
Appointment fee TBD after discussion with client	<ul style="list-style-type: none"> - \$180 for the first hour <ul style="list-style-type: none"> o \$110 per hour thereafter - Includes email letter to patient's veterinarian with a copy of the consult/discharge instructions.
Initial <i>TELEMEDICINE</i> appointment	\$365 – 1 hr Zoom appt
1-2 days prior to the appointment the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - After Zoom call client is sent updated discharge based on discussion - Updated discharge and email referral letter sent to patient's veterinarian following Zoom call
*Local veterinarian is veterinarian of record	
Re exam <i>TELEMEDICINE</i> appointment	\$180 – 1 hr Zoom appt
1-2 days prior to the appointment the client will be sent the Zoom link, and instructions for payment	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge - Updated discharge and email referral letter sent to patient's veterinarian following Zoom call
*Local veterinarian is veterinarian of record	

OTHER SPECIES APPOINTMENTS – Rabbits, pet pigs, pet goats, pet rats, snakes, lizard etc.	
Initial <i>IN PERSON</i> appointment	\$365 – 1.5-2 hr appt
	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - Includes email referral letter to patient's veterinarian with a copy of the consult/discharge instructions.
Recheck <i>IN PERSON</i> appointment	\$90 – 30-45 min appt
	<ul style="list-style-type: none"> - Includes email referral letter to patient's veterinarian with a copy of the consult.

MISCELLANEOUS APPOINTMENTS	
Pre-natal dog or cat assessment – <i>IN PERSON</i>	\$245 – 1.5 hr appt
<p>These appointments are for people who have learned they are pregnant of adopting a human baby or a young child when their first children may have fur. The intent of these appointments is to assess risk and help with adjustment to the impending arrival so that everyone is safe, and the children and furred ones have a healthy, happy relationship.</p>	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - Includes email referral letter to patient’s veterinarian with a copy of the consult/discharge instructions.
“Happy Vet Visits” – <i>IN PERSON</i>	\$425 for all 4 appointments
<p><i>Interventional package to help dogs and cats who fear or are difficult during vet appointments</i></p> <p>This intervention package is designed to assess fears, phobias, avoidance, and aggression exhibited by cats and dogs in veterinary settings. Over the course of 4 visits (one 1-hour visit where 30 minutes will be devoted to the dog's history and three 30-minute visits) dogs and cats will be assessed and a strategy maximizing kindness, fear reduction and teaching the patients how to work with the vet will be developed. Topical medication will be used. As needed, preventative, interventional, and long-term medication to redress fear and anxiety may be recommended.</p>	<ul style="list-style-type: none"> - First visit – 1 hr initial appt - Visits 2-4 – 30 min appts (2-3 weeks apart) - Additional 30 min appts available after the 4 appts - \$60 each - Includes ongoing email follow-up as needed.